

## Community Solar Facts Label

### Key Terms of Service Facts & Disclosures

Clearway Community Solar LLC

**Product Name:** Massachusetts Guaranteed Savings Program

**Service Areas:** National Grid & Eversource Utilities

**Savings Guarantee:** 7% reduction to the monthly solar bill credits generated by a customer's solar farm allocation. For every \$1.00 that a customer's utility bill is reduced, Clearway will charge \$0.93.

Value of Solar Bill Credits (examples only)	Utility Bill Reduction	Savings Guarantee	Clearway Invoice (with guaranteed 7% discount)	Energy Savings
\$100	\$100	7%	\$93	\$7
\$200	\$200	7%	\$186	\$14

For illustrative purposes only. **Customers will continue to receive a utility bill and are responsible for any balance owed. Customers will receive a separate invoice from Clearway.** Please see "Additional Customer Acknowledgements" on page 2 for further savings details.

**Schedule of Fees:** Clearway customers will not be billed by Clearway until their assigned Community Solar farm is energized. Customers will be notified via email of their energization date and billing start date.

Enrollment Fees	Development/Construction Fees	Monthly Maintenance Fees
\$0	\$0	\$0

**Program Term:** 20 years commencing on the first day of the first full month of the assigned solar farm's energization with the convenience to cancel anytime. (See cancellation terms below).

**Moving Terms:** Customers must provide 60 days' notice of the new address in writing. Moves are processed without penalty.

Moving Terms	Notice Period	Fee
Moving Inside Clearway Service Territory <sup>1</sup>	60 days <sup>3</sup>	\$0
Moving Outside Clearway Service Territory <sup>2</sup>	60 days <sup>3</sup>	\$0

<sup>1</sup>Customers who move to a new address within Clearway's serviceable territory agree to take their Clearway subscription with them if the new address has been successfully enrolled under the applicable Electric Utility tariff.

<sup>2</sup>Customers who move to a new address outside of Clearway's serviceable territory must provide proof of move via a final utility bill and new utility bill.

<sup>3</sup>Utility processing times to remove a customer from a solar farm may take up to three (3) additional months of billing cycles after the expiration of the notice period due to market regulations. Customers will continue to receive solar bill credits that reduce utility charges until the transfer is complete and will be responsible for payments through the termination date.

**Cancellation Terms:** Customers may cancel any time without penalty. Please refer to notice periods below.

Cancellation Terms	Notice Period	Fee
Cancellation within three days of signing contract	0 days	\$0
Cancellation at any time, for any reason	60 days <sup>4</sup>	\$0

<sup>4</sup>Clearway customers who cancel must provide 60-days' written notice of cancellation. Utility processing times to remove a customer from a solar farm may take up to three (3) additional months of billing cycles after the expiration of the notice period due to market regulations. Customers will continue to receive solar bill credits that reduce their utility bill and are responsible for payment on all production periods dated through the final termination date.

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## Additional Customer Acknowledgements:

1. To complete enrollment, customers must provide a legible copy of all pages of a recent utility bill for Clearway to determine the appropriate solar farm allocation size for a property based on energy consumption, and to validate a utility account for the application of solar bill credits. Clearway will never have access to a customer's utility account.

*Please note, Clearway may reject a customer's application for any reason should any required documentation not be provided (such as a past utility bill), program qualifications\* not be met, or if the customer's utility account is not validated by the utility.*

2. Clearway customers are guaranteed a 7% discount on the value of the solar bill credits generated each month. Actual savings may vary in the event the customer (i) cancels early, (ii) does not receive credits, or (iii) receives a reduced credit amount due to utility errors or delays. Clearway is not responsible for utility delays in applying solar bill credits.
3. The impact of the solar bill credits on a customer's utility charges can vary month to month due to seasonal variances affecting solar energy production and variances in the utility rate. Clearway does not provide advance notice of any such variations.
4. Clearway is not a retail energy supplier or utility and does not provide renewable power to a customer's property. All solar generation is sent directly to the local power grid, increasing the amount of renewable energy on the power grid for the community.
5. Clearway customers will continue to receive their utility bill as usual, with the solar bill credits resulting from their Clearway subscription applied. Customers are responsible for any balance owed to their utility. *Please note, customers assigned to select Massachusetts projects may instead receive solar bill credits applied to their Clearway bill and may receive a quarterly refund check from Clearway.*
6. Customers will receive a separate invoice from Clearway for the cost of the solar bill credits, inclusive of the 7% discount. For every \$1.00 received in solar bill credits, the customer will only pay Clearway \$0.93
7. Customers may cancel any time through the end of the Term by providing Clearway at least sixty (60) calendar days' written notice. Due to market regulations, a customer's utility is responsible for removing their utility account from the solar project and may not process the accounts removal from a solar project for up to three (3) full months of billing cycles after expiration of the 60-day notice period. During this time, customers will continue to receive solar bill credits and the program savings benefits and will be responsible for all Monthly Payments and accrued fees due through the Termination Date, unless the account number on file at the time of cancellation is no longer valid.
8. Life events, including a deceased account owner, will result in an immediate termination of account, following receipt of documentation reasonably evidencing Customer's death prior to the end of the Term.

For more information, please refer to the Clearway Community Solar Terms of Service.

*\*Subject to a soft credit check approval. The soft credit check will not impact your credit score.*